

# Terms and Conditions

## **Artwork & Designs:**

By submitting an artwork, logo, text or photograph for use in a laser engraving to Intelligent Engraving Designs you certify that you have the right to use the artwork, logo or photographs in your files. You agree not to supply Intelligent Engraving Designs any items consisting of the following: material that could give rise to any civil or criminal liability; and any material that could infringe rights of privacy, publicity, copyrights or other intellectual property rights without the permission of the owner of these rights. You accept full legal liability for the content of material processed and printed on your behalf and under your instructions.

## **Warranty:**

Intelligent Engraving Design's liability is limited to the cost of the value added by Intelligent Engraving Designs to the part. Intelligent Engraving Designs is not liable for the cost of the customer supplied products/parts or any associated freight cost. Any other warranties express and/or implied are null and void. The buyer is solely responsible for image design and resulting performance of the product. Intelligent Engraving Designs will reproduce your order if we verify that we made an error (errors may include, but not limited to: spelling different from the design provided by the customer). We must be notified with 24 hours from delivery of any error. We may request that you return 100% of a defective order within 5 business days before we agree to redo your order.

## **Liability for Errors:**

Intelligent Engraving Designs is not liable for errors committed by you during the course of personalizing a product. These errors, though not limited to, may be a result of the following: misspelling, bleeds, grammar, punctuation, or image resolution. We are not liable for customer supplied items that may have special coatings, lack of protective coatings, or other materials, known or unknown that may be marred, damaged or destroyed by any and all processes used in the engraving, marking, cutting, cleaning, storage or any other process used in production of a customized item in our possession.

## **Limitation of Liability:**

Intelligent Engraving Designs, at its option, shall repair and/or rework defective parts or refund the value added cost of the purchase price. In no event shall Intelligent Engraving Design's liability under any claim exceed the value added of the work performed on the parts by Intelligent Engraving Designs. Intelligent Engraving Designs is not responsible for, and does not insure, customer supplied items or any other objects or tools supplied by the customer and held at Intelligent Engraving Design's location from fire, theft, water damage or any other hazards. It is the customer's responsibility to insure their property while located in Intelligent Engraving Designs.

**Shipping:**

If you selected to engrave your own previously Intelligent Engraving Designs product, Intelligent Engraving Designs recommends that you (1) use a carrier that offers shipment tracking for all shipments and (2) either insure your package for safe return to Intelligent Engraving Designs or declare the full value of the shipment so that you are completely protected if the shipment is lost or damaged in transit. If you choose not to (1) use a carrier that offers tracking and (2) insure or declare the full value of the product, you will be responsible for any loss or damage to the product during shipping.

**Lead Times:**

Lead times are estimates and we make every attempt to ship within the time specified. If a lead time is not specified, the product is expected to ship within 30 days.

**Waiver and Severability:**

Failure to enforce any provision of this agreement will not waive that provision nor will any such failure prejudice Intelligent Engraving Design's right to enforce that provision in the future.

**Termination:**

Intelligent Engraving Designs reserves the right to modify these Terms from time to time at our sole discretion and without any notice. Changes to our Terms become effective on the date they are posted and your continued use of [iengravingdesigns.com](http://iengravingdesigns.com) and any changes to Terms will signify your agreement to be bound by them. Intelligent Engraving Designs reserves the right to cancel this agreement for any reason at any time.

**Additional Terms:**

I further acknowledge that by signing this agreement that I have been given the full opportunity to ask any and all questions which I might have about the obtaining of custom laser engraving and that all of my questions have been answered to my full satisfaction. I specifically acknowledge I have been advised of the facts and matters set forth below and I agree as follows:

I acknowledge that I am providing the image that will be laser engraved onto my Intelligent Engraving Designs product and I understand that the quality and characteristics of the laser engraving are limited to the laser engraving machines capabilities. I further agree to accept the risk that the engraving may not be an exact duplicate of the image that I submit. I understand that it is my responsibility to submit an image in the correct format and size, and that a delay or cancellation of my order may occur if I do not submit a qualifying image.

I acknowledge that "laser engraving" means that the item's protective finish will be removed in the area I have selected to be marked with image I've provided; and that discoloration/rust may occur over time, due to oxidation.

I realize that variations in color and design may exist between any laser engraving as because of various factors including but not limited to product material, engraving size, image detail, and the finish of the product.

I understand that if my product has a custom paint job/finish, it may result in adverse changes to my laser engraving.

I acknowledge that a laser engraving is a permanent change to my product and that no representations have been made to me as to the ability to later change or remove my laser engraving.

I understand that Intelligent Engraving reserves all rights to take and use any photos of my rifle before and/or after custom work.

I acknowledge that I am the owner of the Intelligent Engraving Designs product that is to be engraved; I consent to the laser engraving of my product; and to any actions taken by Intelligent Engraving Designs in order to complete my engraving. This may include, but is not limited to: removing parts or accessories from the product's current configuration.

I hereby release and forever discharge and hold harmless Intelligent Engraving Designs, and all affiliates, Owners, Managers, Employees from any and all claims, damages or legal actions arising from or connected in any way with my laser engraving order, to the fullest extent allowed by the law.

Intelligent Engraving Designs Terms & Conditions updated 05/23/2024.